

# CONFERENCE EVALUATION FORM

## Airline Distribution 2005 20<sup>th</sup> – 21<sup>st</sup> April Bangkok Marriott Resort and Spa

Presented by:



The global corporate travel payment network.

*The organisers would appreciate your assistance in completing this evaluation form.*

### REASONS FOR ATTENDING

**How did you find out about this conference?**

- Airline Business
- UATP Newsletter
- E-Mail
- Colleague
- Other – please specify .....

**Based on the advertised programme, who were the three SPEAKERS you were most interested in coming to hear? In order of preference, No.1 = Top choice**

Name of speaker:

- |                          |                       |
|--------------------------|-----------------------|
| ..... Tony Davis         | ..... Gil Turner      |
| ..... Don Birch          | ..... Michael Randall |
| ..... Peter Negline      | ..... Brad Holman     |
| ..... Peter Harbison     | ..... John Slater     |
| ..... David Doctor       | ..... Lance Blockley  |
| ..... Christian Hylander | ..... Pascal Burg     |
| ..... Anselm Eggert      | ..... Jeff Foster     |
| ..... Oliver King        | ..... Roy Vella       |
| ..... Richard Clarke     | ..... James Gehr      |
| ..... Horst Findeisen    | ..... Pierre Briant   |
| ..... Ellen Keszler      | ..... Ken Gilbert     |
| ..... Berthold Trenkel   | ..... C .S Kong       |
| ..... Darren Peisley     | ..... Kevin Krone     |

**What did you hope to achieve by attending this conference?**

**Did the conference meet the goals you stated above?**

Yes  No  Mostly  Explain.....

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**CONFERENCE VENUE**

**How would you rate the conference venue? (tick one)**

**Conference Facilities:**    Very good     Good     Fair     Poor   
**Hotel Room:**                Very good     Good     Fair     Poor

**Comments:**

**How would you rate the quality of food and refreshments? (tick one)**

Very good     Good     Fair     Poor

**Comments:**

**How would you rate the format of the conference?**

**Comments:**

**CUSTOMER SERVICE**

**Did you have any personal contact with our Customer Service before the event?**

Yes     No

**If so, how do you rate the quality of that service?**

Very good     Good     Fair     Poor

**Can we improve our customer service? If so, how?**

**How would you rate the conference registration and administration on the day?**

Very good  Good  Fair  Poor

**Comments:**

**OTHER TOPICS AND SPEAKERS**

**Were there any other topics that you felt should have been included?**

**Were there any other speakers that you felt should have been included?**

**SOURCES AND CONTACTS**

**Which professional/specialist magazines do you read?**

**To which professional associations or institutes do you belong?**



Berthold Trenkel										
C S Kong										
Gil Turner										
Kevin Krone										
Lance Blockley										
Pascal Burg										
Jeff Foster										
Roy Vella										
James Gehr										
Pierre Briant										
Ken Gilbert										

**CONCLUSION AND OTHER COMMENTS**

Overall, are you satisfied with the conference?      Yes    No    Mostly  

**Please elaborate:**

May we use your comments on future brochures?      Yes                         No  

**FUTURE EVENTS**

**Are there any other subjects you would like us to cover in Airline Distribution 2006?**

**Are there any other subjects you would like us to cover in another conference?**

**Which speakers would you be most interested in hearing at future conferences?**

**Please list cities that you would prefer to see future events held at.**

**Optional Information**

**Your Name**

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**Job Title**

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**Company**

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**Address**

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**Telephone Number**

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**Fax Number**

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**E-mail Address**

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**THANK YOU FOR YOUR CO-OPERATION**

**Please hand to the conference administrators on leaving the event or post to:  
Aileen Cremins, ICIS-LOR Conference Office  
5th Floor, Quadrant House, The Quadrant, Sutton, Surrey, SM2 5AS UK  
Tel: +44 (0) 20 8652 8403 Fax: +44 (0) 20 8652 8839 E-mail: aileen.cremins@rbi.co.uk**