

Ian Tunnacliffe

Ian Tunnacliffe has more than 40 years experience of the application of information technology to the needs of the airline industry. He has worked directly for airlines, for two of the major GDS companies and for several technology suppliers.

Starting as a programmer on traditional airline reservations systems, he has been part of two of the major changes that have swept through airline distribution in the last thirty-five years. He was instrumental in the deployment of Galileo to European travel agents in the early 1990s and later was part of the team that deployed the first e-commerce offerings from Amadeus. In 2005 he was a founder of Travel Technology Research Ltd, the leading research and analysis company dealing with airline IT. In recent years he has participated in the working groups defining the new standards for airline distribution, NDC and ONE Order.

He is a frequent writer and speaker on the strategic issues around technology and distribution.

Ian has a BSc in Applied Physics from University College London and an MBA from the Open University Business School.

