



The Manager, Member Technologies will support UATP's Members with the implementation of UATP products and technologies. The position is the technical liaison for UATP's commercial, marketing, operations, and IT departments. This fully remote position is based in the United States and reports to the Vice President, Operations and Services.

DUTIES & RESPONSIBILITIES

- Implement and manage the rollout of UATP products including DataStream, DataMine, and DataTools for Members.
- Serve as product and systems technical liaison for UATP's commercial, marketing, operations, and IT departments.
- Assist the IT and operations departments with product and system requirements.
- Research, troubleshoot, and resolve UATP product and system related issues in a timely manner.
- Prepare and deliver presentations to UATP Members and partners.
- Attend and participate in virtual and in-person meetings.
- Develop and maintain positive, respectful, and productive relationships with individuals inside and outside of UATP.

QUALIFICATIONS

- At least five years of related experience in the airline or payments industry.
- College degree in business or information technology or equivalent work experience.
- Ability to translate business requirements into technical initiatives.
- Excellent communication skills with the ability to convey technical concepts to both technical and non-technical audiences.
- Strong interpersonal skills with the ability to build relationships and collaborate across multiple teams and levels of the organization.
- Ability and willingness to work on a highly collaborative, geographically dispersed team in a home-based environment with minimal supervision.
- Ability to manage multiple projects and responsibilities simultaneously.
- Proficiency in Microsoft Office applications; Microsoft Project is a plus.
- Ability and willingness to travel up to 35% of the time, domestically and internationally. Trips may be overnight, week-long, with the possibility of occasional weekend travel.
- Fluency in English (written and verbal).
- Reside in the United States.
- Eligible to work in the United States and provide proper documentation of eligibility. This position is not eligible for immigration sponsorship.

For consideration, please submit your resume [here](#).

UATP is an equal opportunity employer.