



## Manager, Regional Operations, EMEA European Union

The Manager, Regional Operations, EMEA supports UATP's Members in Europe, Middle East, and Africa. Support is provided through the entire life cycle of the Member, including recruitment, implementation, and transaction processing. This fully remote position is based in the European Union and reports to the Vice President, Operations and Services.

### **DUTIES & RESPONSIBILITIES**

- Research, troubleshoot, and resolve UATP system issues related to payment processing.
- Facilitate implementation of new Members by developing test plans and overseeing testing.
- Implement and provide ongoing support for alternative forms of payment Merchants.
- Prepare and deliver presentations to UATP Members and partners.
- Attend and participate in virtual and in-person meetings.
- Develop and maintain positive, respectful, and productive relationships with individuals inside and outside of UATP.

### **QUALIFICATIONS**

- At least five years of related experience in the airline or payments industry.
- College degree in business or information technology or equivalent work experience.
- Understanding of emerging technologies especially those related to airline and payment industries.
- Ability to translate business requirements into technical initiatives.
- Ability to manage multiple projects and responsibilities simultaneously.
- Excellent communication skills with the ability to convey technical concepts to both technical and non-technical audiences.
- Strong interpersonal skills with the ability to build relationships and collaborate across multiple teams and levels of the organization.
- Proficiency in Microsoft Office applications; Microsoft Project is a plus.
- Ability and willingness to travel up to 35% of the time, domestically and internationally. Trips may be overnight, week-long, and occasional weekend travel.
- Fluency in English (written and verbal).
- Reside in the European Union.
- Eligible to work in the residing country and provide proper documentation of eligibility.

**For consideration, please submit your resume [here](#).**

**UATP is an equal opportunity employer.**